

Passengers With Reduced Mobility

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PRM-IE-EN

Description

Passengers With Reduced Mobility and Our Special Customers

EU Regulations
Definitions of Disability
Our Legal Obligations
Types of Disability
Motor Disability
Managing Motor Disability
Intellectual Impairment
Blindness & Visual Disability
Deafness & Hard of Hearing
Conclusion
This lesson covers aspects of dealing with PRMs and other passengers with special needs.
A good understanding of English.
Cabin crew

Exam conditions

There is no end-of-lesson exam but your time attendance on this lesson is being logged.