



Passengers With Reduced Mobility

Passengers With Reduced Mobility

PRM-IE-EN

Description

Passengers With Reduced Mobility and Our Special Customers

EU Regulations

Definitions of Disability

Our Legal Obligations

Types of Disability

Motor Disability

Managing Motor Disability

Intellectual Impairment

Blindness & Visual Disability

Deafness & Hard of Hearing

Conclusion

This lesson covers aspects of dealing with PRMs and other passengers with special needs.

A good understanding of English.

Cabin crew

Exam conditions

There is no end-of-lesson exam but your time attendance on this lesson is being logged.