



Passenger Handling Personnel 7.5 - DGR ICAO/EASA Category 9

DGR training - 7.5 - Personnel responsible for accepting passenger and crew baggage, managing aircraft boarding areas and other tasks involving direct passenger contact at an airport - ICAO/EASA Cat. 9 Table 1.5.A.

DGR09-2023-EASA-EN



Description

Target Group:

Personnel responsible for accepting passenger and crew baggage, managing aircraft boarding areas and other tasks involving direct passenger contact at an airport.

Course Objective:

Upon completing this online training you will have the knowledge to:

- Identify labels and package specification markings and classify Dangerous Goods;
- Recognise Undeclared Dangerous Goods;
- Be aware of provisions for Dangerous Goods in baggage of passengers and crew;
- Know the rules for loading and storage
- Get familiar with Dangerous Goods emergency response procedures.

This training has been developed on competency-based training and assessment approach - IATA DGR manual chapter 7

Key topics:

Recognizing dangerous goods

Identifying the general limitations

Positioning different roles and responsibilities

Identify the general information about classes, divisions

Interpreting the hazard communication

Familiarizing with basic Emergency Response

Process baggage

Accept baggage

Report dangerous goods accidents

Report dangerous goods incidents

Report undeclared/mis-declared dangerous goods

Report dangerous goods occurrences

Duration: 2 hours

Exam conditions



All trainees need to pass a final exam in order to complete the DGR course. The minimum pass grade is 80%. If a trainee fails for the first time, he/she will be given a second attempt at the exam. If a trainee fails twice, he/she will have to retake the entire course.

Certification

Once the trainee has passed the final exam, he/she will be provided with a e-Certificate that can be printed. The certificate is then valid for 24 months.