



Passenger Handling Personnel 7.5 - DGR ICAO/EASA Category 9

DGR training - 7.5 - Personnel responsible for accepting passenger and crew baggage, managing aircraft boarding areas and other tasks involving direct passenger contact at an airport - ICAO/EASA Cat. 9 Table 1.5.A.

DGR09-2023-EASA-EN



Description

Target Group :

Personnel responsible for accepting passenger and crew baggage, managing aircraft boarding areas and other tasks involving direct passenger contact at an airport.

Course Objective:

Upon completing this online training you will have the knowledge to:

- Identify labels and package specification markings and classify Dangerous Goods;
- Recognise Undeclared Dangerous Goods ;
- Be aware of provisions for Dangerous Goods in baggage of passengers and crew;
- Know the rules for loading and storage
- Get familiar with Dangerous Goods emergency response procedures.

This training has been developed on competency-based training and assessment approach - IATA DGR manual chapter 7

Key topics:

Recognizing dangerous goods
Identifying the general limitations
Positioning different roles and responsibilities
Identify the general information about classes, divisions
Interpreting the hazard communication
Familiarizing with basic Emergency Response
Process baggage
Accept baggage
Report dangerous goods accidents
Report dangerous goods incidents
Report undeclared/mis-declared dangerous goods
Report dangerous goods occurrences

Duration: 2 hours

Exam conditions

All trainees need to pass a final exam in order to complete the DGR course. The minimum pass grade is 80%. If a trainee fails for the first time, he/she will be given a second attempt at the exam. If a trainee fails twice, he/she will have to retake the entire course.

Certification

Once the trainee has passed the final exam, he/she will be provided with a e-Certificate that can be printed. The certificate is then valid for 24 months.